



19 May 2025

SUPPLEMENTAL BID BULLETIN
ADDENDUM NO. 2025-20-01

Subject: Supply, Delivery and Testing of Storage Servers and Laptops
(Reference: PR No. 2025-03-0210 || IB 2025-20)

This Bid Bulletin is being issued to all prospective bidders to clarify, amend and/or modify certain provisions in the Bidding Documents and to answer written queries and clarificatory questions during the pre-bid conference by prospective bidders, to wit:

Queries from: **QUESTECH CO . INC**

Queries	Answers
1. SLA Does the Service Level Agreement (SLA) pertain to Lot A and Lot B?	Yes, the Service Level Agreement (SLA) pertains to both Lot A and Lot B. However, the SLA primarily refers to the capacity of the winning bidder to acknowledge and respond to any reported issues related to the delivered ICT components. It is important to clarify that the SLA does not obligate the bidder to complete repair or restoration within an eight-hour period, but rather to ensure a timely and appropriate response or acknowledgment within the specified timeframe.

**Subject to changes*

This shall form an integral part of the Bid Documents.

For guidance and information of all participating bidders.

sgd.
SHIRLEY J. DAVID
Chairperson, PAGASA-BAC